

# **Terms and Conditions**

Blarney Caravan & Camping Park is a family park catering for touring caravans, motor caravans and tents. Our guests' enjoyment and safety is paramount and therefore we ask you to read the following Terms and Conditions before making your booking. Acceptance of our Terms & Conditions and abidance of our Park Rules is a condition of booking. The person completing this booking is responsible for the conduct of their party.

## **Advance Bookings**

Advance booking is essential, particularly for weekends, bank holidays and during July and August. Bookings may be made online on www.blarneycaravanpark.com or by telephoning reception on 00353 214516519. At time of booking full contact details are required and payment must be received in full by credit/debit card. By booking you give permission for your contact details to be retained on our computer system.

# Party Size / Age Restrictions

Bookings can now be made online for the season for families, couples and individuals and small groups not exceeding 4 adults. We welcome groups – please contact us to inquire about group rates on info@blarneycaravanpark.com or 00353 214516519. We cannot guarantee that caravans booked in together will be beside each other on the Park. Persons aged under 18 years of age are not accepted unless with family members who will be responsible for their conduct. As we are a holiday touring caravan park we cannot accommodate those using caravans for residential or employment purposes.

# **Cancellations / Amendments**

A minimum of 7 days written notice (letter or email), in advance of arrival date will be required from anyone wishing to cancel their booking. If more than 7 days notice is given, the booking may be rearranged to another available date within the season or alternatively a refund can be given minus €10.00 administration charge. Cancellations within 7 days of customer's arrival date will not be transferable or refunded unless in exceptional circumstances such as serious illness or family bereavement. (Appropriate documentation e.g. a medical note must be forwarded in order to process this refund, minus a €5.00 administration charge.) Customers are advised to have insurance cover in the event of cancellation. Refunds cannot be made for any amendments made to the booking on arrival or during stay.

#### **No Shows**

Failure to arrive without satisfactory explanation or written cancellation being received will receive no transfer or refund. If no notification is given and the pitch is not occupied by 1.00pm on the day following the day of expected arrival, we reserve the right to re-let the pitch with payment forfeited.

# **Extended Stays**

Extensions can be arranged, subject to availability and possible relocation, although there is no guarantee that pitches can be extended beyond the date booked. If you wish to extend your stay please check with reception as soon as possible.

#### **Prices and Payment**

All published prices include VAT and are subject to change without prior notification. The total amount paid is the same however you pay,

# **Arrival / Late Arrivals**

Your arrival is welcome from 12.00pm (noon) onwards. On arrival please check in at the reception where you will be asked to confirm your occupancy details and sign to comply with the park rules and regulations. Access to the park will not be permitted until payment is received in full. Only persons declared on the booking form can be accommodated. Except by prior arrangement, we will not have space if you arrive early. Reception is open for check-in until 9pm each evening.

If you wish to arrive after this time, please notify Reception by telephoning 00353 214516519 so that appropriate arrangements can be made.

#### **Pitch Allocation**

Customers will be informed of their pitch number on arrival, the pitch is allocated according to the specified requirements made at the time of booking and is determined by the computerised booking system. Whilst every effort will be made to meet specific requirements for a particular pitch e.g. for disabled customers, no guarantee can be given. All caravans/motorhomes and tents must be set up in positions as indicated by staff. Before pitching please ensure you have checked you pitch number, as specified on arrival, to avoid being asked to move.

#### Services

Caravan/motorhome pitches are both hard standing and grass with 10amp electricity. Some hardstand pitches have water and shared grey water waste disposal facility. These can be requested when booking.

Tent pitches are on a grass field and limited electricity points are available on request

#### Awnings.

The majority of pitches can accommodate awnings and if required should be specified at the time of booking.

#### **Vehicles**

Only one car is permitted per pitch. Extra vehicles or visitor's cars can park in the car park at the entrance. No commercial vehicles are permitted on site.

#### Pets

Well-behaved dogs are welcome on the park. All dog owners must adhere to the park information regarding their pets.

# Fires / BBQ's

Open camp fires are not permitted on the park. Free standing BBQ's are allowed

#### **Departure**

All pitches must be vacated by 12 noon of the day of departure. No refunds can be given for departing nights early. Please do not ask as a refusal may offend.

#### **Park Information**

A copy of the Park Information will be supplied at time of on registration and is also available online. The person making the booking is responsible for the conduct of their party. Customers on the Park must comply with the Park Information for their own and others safety. Failure to do so may result in eviction from the park with no refund. Blarney Caravan & Camping Park reserves the right to refuse access to customers who have breached Park rules, have been asked to vacate the Park or who have previously been refused access to the Park.

# Liability

Anyone found defacing or causing damage to any building, equipment or property of the Park faces immediate eviction and/or prosecution. The pitch hirer will be responsible for and charged for any damage/breakages/loss caused by themselves or their visitors to the pitch or to any Park facilities or to other customers' property. Your vehicles and their contents and accessories are left at your own risk. Blarney Caravan & Camping Park or its staff shall not be liable for the loss, theft or damage of any property whilst they remain on the Park nor for any injury, accident or mishap to any person in the Park, unless the same be caused or contributed to by any negligence or default on the part of Blarney Caravan & Camping Park or it staff. Customers must ensure that their property is secure and fully insured for any unforeseen eventuality.

### BY MAKING A BOOKING:

# YOU ARE ACCEPTING OUR FULL TERMS AND CONDITIONS & PARK RULES:

The person completing this booking is responsible for the conduct of their party. Management reserves the right to refuse admission and retain all deposits paid by a visitor/guest should they not be in compliance with our Terms and Conditions/Rules or if the information provided at time of booking is found to be incorrect upon arrival.

Management accepts no responsibility or liability whatsoever for any theft, loss or damage to guest's property while onsite. We reserve the right to terminate the booking, evict and to ban from future use of the park, any guest whose party and any individual member thereof, does not conform with any of our conditions of stay: including interference with the general comfort of other guests, or by wilful damage to property, or by trespass into adjoining properties etc. or who in some way behaves in a manner that causes distress or nuisance to visitors or management. The pitch hirer is responsible for and financially liable for any damage/loss caused by themselves or their party, to the pitch, or any park facility or other residents property.

Management also reserves the right to cancel all bookings at short notice, should there be extenuating circumstances (such as war, pandemics or extreme weather warnings, grievous personal circumstance etc.), government order, or any other unforeseen circumstance.

# **Data Protection**

All the information taken at the time of booking is collected for the purpose of processing your booking at Blarney Caravan & Camping Park. As part of our ongoing monitoring and promotion of

the Park we may email you of late availability, future events or developments on the Park. We may also disclose your data to CampStead Ltd who may contact you, inviting you to complete a questionnaire and review regarding your stay at our park. If you do not wish to receive any communication from Blarney Caravan & Camping Park, please email us on info@blarneycaravanpark.com

By booking a pitch you agree to abide by the above terms and conditions and the Park information.

We look forward to welcoming you to Blarney Caravan & Camping Park and hope you enjoy you stay with us.